

they are not covered by this warranty. Weyerhaeuser reserves the right to determine, with sole discretion, whether any item hereunder is defective or subject to an exclusion noted above.

WEYERHAEUSER FULL RESIDENTIAL LIFETIME WARRANTY DOES NOT APPLY TO ANY PRODUCT OR PRODUCTS DESIGNED OR SOLD AS "B" GRADE, BARGAIN GRADES, CABIN GRADES, SECONDS, CLOSEOUTS, OR NONSTANDARD ITEMS SO MARKED OR DESIGNATED. ANY PRODUCT OR PRODUCTS SO DESIGNATED ARE SOLD "AS IS" AND THE WEYERHAEUSER FULL RESIDENTIAL LIFETIME WARRANTY DOES NOT APPLY.

THE ABOVE WARRANTIES ARE THE COMPLETE AND EXCLUSIVE STATEMENT OF WEYERHAEUSER WARRANTIES, AND ARE EXPRESSLY OFFERED IN LIEU OF ALL OTHER EXPRESS AND/OR STATUTORY WARRANTIES INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

WEYERHAEUSER ASSUMES NO LIABILITY FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING BUT NOT LIMITED TO MOVING FURNITURE OR LODGING, ETC. ASSOCIATED WITH ANY REPAIR OR REPLACEMENT. SOME STATES DO NOT ALLOW THE EXCLUSION OF LIMITATION FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. IN THAT CASE, THESE EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

WEYERHAEUSER FLOORING MAY REPAIR, REFINISH OR REPLACE ANY DEFECTIVE PRODUCTS, AT ITS SOLE DISCRETION, AS THE SOLE REMEDY PROVIDED BY THIS WARRANTY. ANY ATTEMPT TO REPAIR, REPLACE OR REFINISH PRIOR TO UNIVERSAL'S OPTIONAL INSPECTION WILL VOID THIS WARRANTY. NO INSTALLER, RETAILER, AGENT OR EMPLOYEE OF WEYERHAEUSER HAS THE AUTHORITY TO INCREASE OR ALTER THE OBLIGATIONS OR LIMITATIONS OF THIS WARRANTY.

## ■ Maintenance and care: engineered hardwood flooring

We invite you to take a few minutes to review the information provided here to help you protect your investment.

### Pre-Installation

Below are some pre-installation suggestions:

1. For a floor that you will be happy with for decades to come make sure that Weyerhaeuser's installation guidelines are followed. Weyerhaeuser cannot be responsible for improper installation.
2. For our engineered products, do not open package until the day you are ready to install. This prevents the tongue and groove system from potentially absorbing too much moisture and causing a tight fit.
3. Make sure to prepare sub-floor. See installation instructions under room preparation.
4. Our floor products are inspected during the manufacturing and packaging, however the installer/buyer has the responsibility for final inspection. If there any questions or concerns, consult your retailer.
5. Our product is natural, which means that no two pieces of wood will have the same natural wood characteristics such as mineral streaks, small knots, grain variations etc. These are normal characteristics of natural hardwood and are not construed as defects.
6. Occasionally, unexpected accidents do happen. We recommend keeping leftover hardwood flooring pieces in case a repair is ever necessary.

7. Please note that exposure to sunlight (UV light) can cause color variations, so replacement flooring may not exactly match.
8. All solid hardwood products will continue to expand and contract through normal heating and non-heating seasons.
9. It is recommended that the humidity level within a home stay in the range of 40-60 percent throughout the year. To accomplish this, you may require either a dehumidifier or a humidifier depending on the conditions.

## **Protecting & Cleaning Your Hardwood Floor**

Like any flooring, Weyerhaeuser hardwood flooring requires a few simple steps to keep it looking beautiful. All of our finishes have a no wax UV cured urethane top coating which makes Weyerhaeuser an extremely easy to care for floor. Developed for residential use, Mara-Thon™ Cleaner has been specially formulated for the best performance in cleaning your floor.

### **Protecting Your Hardwood Floor – Helpful Tips:**

1. Furniture legs, glides and caster can scratch and dent your floor. Use specially made felt protectors or furniture coasters to prevent scratches and dents.
2. Dust and dirt tracked onto your hardwood floor acts like sandpaper to your finish. Place an entry rug at every outdoor entrance.
3. Never use water to clean or mop your floor.
4. Use rugs in high traffic areas.
5. Domestic pets' nails can scratch and dent your floor. It is a good idea to keep your pets' nails well groomed.
6. Some types of high-heeled shoes may cause indentions in wood floors. High heels worn by an average woman can exert 2,000 pounds of pressure per square inch.
7. The use of oil soaps, furniture dusting spray, liquid or paste wax products can dull your floor's finish and make further cleaning and refurbishing difficult.

Note: Like all household cleaners and chemicals, keep Mara-Thon™ Cleaner and Dressing out of reach of children.

## **Floor Care Suggestions**

### **Regular Floor Care**

1. Immediately after installation, clean your new Weyerhaeuser floor with a hardwood floor cleaner. This treatment will get your new Weyerhaeuser floor off to the right start.
2. Dust mop or vacuum your wood floor to remove any loose dirt or dust as needed. Do not use water.
3. Follow instructions on the hardwood floor cleaner. Apply to a clean sponge, dry towel or sponge mop.

### **Periodic Floor Care**

After six months to a year or more, depending on the amount of traffic, it is recommended that you apply a coating of hardwood floor dressing. Dressing is a water-based urethane latex dressing that allows you to add a new protective topcoat to your finished floor without screening or sanding.