

**WARRANTY  
INFORMATION**

The following warranty conditions apply to first quality Mannington Commercial CustomSpec II and Insight Heterogeneous Light Commercial when installed in commercial applications in accordance with the current Mannington Professional Installation Guide.

**LIMITED 5-YEAR COMMERCIAL WARRANTY FOR MANUFACTURING DEFECTS**

The Mannington Commercial resilient sheet floor that you purchase is guaranteed to be free from manufacturing defects. If a defect occurs in your floor, upon verification of the defect, Mannington will authorize repair or replacement of the affected area if installed by a professional flooring installer / contractor. Reasonable labor costs, if installed by a professional flooring installer/ contractor, will be reimbursed at 100% if the defect is reported within the first year of the original purchase, and at 50% if the defect is reported within the second year of the original purchase. (see page 120) Mannington's obligations under this warranty are subject to the exclusions stated below. NOTE: This product carries a 10-Year Warranty when used in residential applications.

**EXCLUDED FROM LIMITED 5-YEAR COMMERCIAL WARRANTY**

1. Purchase of "Seconds," "Remnants," "Mill Trials" or other "irregular" (non first quality) flooring material, or material not part of, or available in, the regular Mannington product line.
2. Dissatisfaction due to improper installation. Mannington installation instructions are available from your dealer or by calling 1-800-FLOOR-US or Mannington Commercial Fax on Demand at 1-800-FLOOR-85.
3. Any damage such as burns, stains (including those caused by rubber backed floor mats), cuts, scratches, scuffs, gouges, indentations, including lack of or improper floor protectors and furniture rests; staining caused by tracked-in dyes from carpet, fertilizers, coal, tar, or asphalt driveway sealers or oil drippings; fading or discoloration from prolonged, excessive exposure to sunlight or heat; and damage caused by other abuse or accident.
4. Problems caused by uses and installation contrary to Mannington recommendations.
5. Labor on material installed with obvious defects.
6. Mannington warranties do not cover labor costs on repair or replacement of material which was not originally professionally installed.
7. Loss of gloss or film build-up due to lack of or improper maintenance.
8. Any discoloration or bond failure on Mannington Commercial product resulting from improper adhesive selection or application.
9. Damage from narrow tipped heels.
10. Problems due to moisture, mildew, alkaline substances, or hydrostatic pressure in the underfloor.
11. Color, shade, or embossing deviations from samples or printed color illustrations.

**LIMITED 5-YEAR AQUALOC® MOISTURE PROTECTION WARRANTY AGAINST DAMAGE CAUSED BY ALKALI AND MOISTURE**

The Mannington commercial floor you purchase is protected from discoloration resulting from mold or mildew growth in the vinyl. If discoloration occurs in your CustomSpec II or Insight floor and is reported within the first three years, Mannington will authorize repair or replacement at no charge and pay for reasonable labor costs. After three years and up to five from original purchase date, Mannington will cover material only—NOT LABOR.

**WARRANTY  
INFORMATION****EXCLUDED FROM CUSTOMSPEC II AND INSIGHT AQUALOC® WARRANTY**

1. Discoloration due to installation practices contrary to Mannington recommendations.
2. Discoloration of material installed over subfloors, underlayments, and patching compounds not recommended by Mannington. This includes installation over gypsum-based underlayments.
3. Discoloration from hydrostatic pressure or excessive moisture caused by flooding, plumbing, and appliance leaks (i.e., dishwasher), and water leakage through sliding glass doors.
4. Problems and discoloration resulting from the use of any adhesive other than Mannington Commercial V-81 Premium Latex Adhesive.

NOTE: Under the terms of the AquaLoc Warranty, any failure due to discoloration caused by mold or mildew growth will be replaced one time. If the replacement material discolors in the same manner as the first floor, Mannington will not assume responsibility for subsequent replacements. If two floors fail on the same site, the conditions under which the product is installed have proven themselves too severe for the successful installation of vinyl sheet goods.

**WARRANTY  
CONDITIONS**

**IMPORTANT NOTICE:** All warranties apply to the original user and are not transferable under any condition. If a Mannington floor is replaced under warranty, the replacement floor will be an equivalent Mannington Commercial product and will be warranted under the terms of this warranty for the balance of the five year life of the original warranty. This warranty is in lieu of all other express warranties.

**INCIDENTAL OR CONSEQUENTIAL DAMAGES**

Under the terms of these limited warranties, Mannington will not be liable for indirect, special, incidental, consequential, or other damages of any kind, no matter what the cause. Some states do not allow the exclusion of incidental or consequential damages, so the exclusion in the preceding sentence may not apply to you.

**IMPLIED WARRANTIES**

There are no implied warranties, including merchantability and fitness for a particular purpose, extending beyond the terms of this written warranty. NOTE: Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations may not apply to you. This warranty is in lieu of all other express warranties and gives you specific legal rights. You may also have other rights which vary from state to state or province to province in Canada.

**WARRANTY CLAIMS**

If there is a manufacturing defect, you must immediately provide written notice of such defect, together with proof of purchase to the flooring contractor from whom the floor was purchased. The flooring contractor must receive this notice within the warranty period from the date of purchase. The flooring contractor will then notify Mannington's Customer Care (888-673-2274) who will arrange inspection of the floor or review the complaint with the flooring contractor. Should this inspection or review indicate an obligation on the part of Mannington, such obligation will be satisfied through your flooring contractor.

For more information, please call 1-800-241-2262, or Mannington Commercial Fax On Demand at 1-800-FLOOR-85 or write to Mannington Resilient Floors, P.O. Box 30, Salem, NJ 08079.