

# Solid Hardwood Flooring: Warranty, Installation, & Maintenance

A logo consisting of a black square with the words "Hardwood Flooring" in white text. To the right of the square is a white line that forms a partial square shape, and above it is another black square.

Hardwood  
Flooring

Available from Weyerhaeuser

## ■ Extended Warranty: Lyptus® solid wood flooring

### Lyptus Pre-Finished Flooring Finish Warranty

Lyptus Pre-Finished Flooring is produced from the highest quality raw materials and is manufactured with very high quality control standards. Factory applied U.V. cured aluminum oxide surfaces on Lyptus Pre-Finished flooring is warranted not to wear through or separate from the flooring for 25 years. Aracruz Produtos de Madeira is able to offer a 25 year Finish Warranty for the Lyptus Pre-Finished Flooring to the original purchaser from the date of purchase when installed in residential settings. The Finish Warranty covers surface wear.

During the Finish Warranty period Aracruz Produtos de Madeira agrees to replace that part of the Lyptus flooring that is found defective with the same product of the same pattern and quality. Scratches, indentations, cuts or damages from impact (including high-heeled shoes, pets claws) are not covered by the Finish Warranty.

This Finish Warranty is conditioned upon Distributors receipt of notice in writing from the Purchaser of the alleged defect prior to expiration of the warranty period and evidence that the Lyptus flooring was properly installed.

Any and all representations, promises, warranties or statements by the Manufacturer/Distributor or its agents that differ in any manner from the terms of this warranty shall be of no force or effect unless in writing signed by a duly authorized officer of the Manufacturer.

### Limitations on Liability

Purchaser's exclusive remedy and Manufacturer's sole liability on any claim shall be limited to the replacement of the defective products which are proven to the Manufacturer's satisfaction to be defective in manufacture or the refund of the applicable purchase price. In no event and for no cause whatsoever, including any breach or default by the Manufacturer, shall the Manufacturer have any other liability (including without limitation incidental or consequential damages) or any monetary liability to Purchaser in excess of the contract price or prices of the pertinent products in question. If Manufacturer shall elect to replace said products that are proven defective, it shall not be responsible for any labor charges of any kind either in the reinstallation or in the dismantling and removal of the products previously installed. The liability of Manufacturer shall be further limited to the replacement of the products by delivery to the building site in question.

### Warranty Disclaimers and Exclusions

The Finish Warranty does not cover accidents, abuse or abnormal wear that stains or scratches the finish, diminish gloss, including indentations, scratches or damages caused by negligence, water, erosion, insects, high-heeled shoes, failure to follow the Manufacturers *Installation Instructions for Lyptus solid wood flooring* or the Manufactures *Maintenance and Care Instructions for Lyptus solid wood flooring*, insufficient protection, misuse or improper alterations of the original manufactured product. It also does not cover damage caused by heavy or concentrated foot traffic.

This Finish Warranty excludes loss of gloss due to normal use.

Changes in color and color variations within the Lyptus floor are a natural occurrence as a result of exposure to excessive sunlight, UV rays, and natural aging. These are not covered by the Finish Warranty. Draperies and shades will usually provide adequate protection from exposure to excessive sunlight and UV rays. Area rugs should be moved occasionally as they block sunlight and may give the appearance of discoloration under the rug. This is not a defect in the Lyptus floor.

Lyptus hardwood flooring being a natural product will continue to expand and contract through normal heating and non-heating seasons. Properly installed hardwood flooring may consequently experience some minor separation between the boards at different times of the year. If minor separations occur, this Finish Warranty does not cover them.

DO NOT install defective Lyptus flooring. Any and all defective flooring should be separated by the installer and not utilized. It is standard industry practice that up to 5% of flooring may be below grade or show machining defects. Any and all flooring installed is deemed acceptable. It is the responsibility of the Purchaser/Installer to inspect boards and approve the product prior to installation. The Manufacturer accepts no responsibility for costs of product or labor when boards with visible defects have been installed.

Building settling or uneven sub floor. These situations are considered to be part of the pre-installation inspection process. Do not install Lyptus flooring if these situations exist. This warranty does not cover damage caused by settling or uneven sub floors.

Poor installation workmanship is not covered by this Warranty. Improper installations, done in a way that is contrary to the *Installation Instructions for Lyptus solid wood flooring* may cause problems with the flooring.

Improper maintenance or inadequate care voids this warranty. This warranty does not cover damage resulting from improper maintenance or inadequate care. Follow the *Maintenance and Care Instructions for Lyptus solid wood flooring*.

This warranty does not cover damage to Lyptus flooring caused by water and/or moisture in any form, including but not limited to damage resulting from broken or leaking pipes, wet mopping, weather conditions, leaking roofs, infiltration from the sub-floor and condensation. This warranty does not cover damage caused by conditions that are too dry. Relative humidity within the home must be kept in the range of 35-55%.

This warranty does not cover differences in color between color samples and the color of the finished floor. It is the Purchasers responsibility to approve the color of the actual Lyptus flooring product to be installed.

Consequential or incidental damages are expressly excluded from this warranty. By this the Manufacturer means any loss, expense, inconvenience or damage other than to the wood floor itself that may result from a defect in the flooring product.

No warranty applies to any product sold "As is".